

(Required of all Applicants that plan to procure inaccessible vehicles or have them in their fleet)  
**CERTIFICATION OF EQUIVALENT SERVICE**

**Rowan County** certifies that its demand responsive service offered to individuals with disabilities (as defined in 49 CFR 37.3), including individuals who use wheelchairs, is equivalent to the level and quality of service offered to individuals without disabilities. Such service, when viewed in its entirety, is provided in the most integrated setting feasible and is equivalent with respect to:

- 1) Response time;
- 2) Fares;
- 3) Geographic service area;
- 4) Hours and days of service;
- 5) Restrictions or priorities based on trip purpose;
- 6) Availability of information and reservation capability; and
- 7) Constraints on capacity or service availability.

In accordance with 49 CFR 37.77, public funded entities operating demand responsive systems for the general public which receive financial assistance under section 18 of the Federal Transit Act must file this certification with the appropriate state program office before procuring any inaccessible vehicle. NCDOT also requires state funded entities that do not receive Federal Transit Administration (FTA) funds to file this certification as well. **This certification is valid for no longer than one year from its date of filing.**

The NCDOT Public Transportation Division requires all participants to certify equivalent service when requesting to purchase non-ADA accessible vehicles. By signing this certification, the above-named agency is certifying that it has a mechanism in place to provide rides to individuals with disabilities. The ride must be provided in a manner equivalent to the service provided by the above-named agency to individuals without disabilities. Verification must include the attached form entitled *Measuring and Monitoring Equivalency for a General Public Demand Responsive Transportation Service*.

\_\_\_\_\_  
*Signature of Authorized Official*

\_\_\_\_\_  
*Seal Subscribed and sworn to me*  
*(date)*

\_\_\_\_\_  
*Notary Public*

\_\_\_\_\_  
*Printed Name and Address*

\_\_\_\_\_  
*My commission expires*  
*(date)*

Affix Notary Seal Here

**Measuring and Monitoring Equivalency for a  
General Public Demand Responsive Transportation Service**

<b>Criteria/Requirement</b>	<b>Data and Analysis to Ensure Equivalency</b>
Service Area	Same for all
Response Time	Same for all
Fares	Same for all
Days and Hours	Same for all
Trip Purposes	Same for all
Capacity Constraints:	
Trip Denials	Same for all
Trip Caps	Same for all
Waiting Lists	Same for all
Missed Trips	Same for all
On-Time Performance	Same for all
Travel Time	Same for all

**Comparison of ADA Regulatory Requirements for General Public Demand Responsive Services versus ADA Complementary Paratransit Services**

<b>Criteria/Requirement</b>	<b>General Public Demand Responsive Transportation Services (Equivalency)</b>	<b>ADA Complementary Paratransit Services (Comparable to Fixed Route)</b>
Type of Service (DTD v CTC)	Whatever policy you set. Same for everyone.	Origin-to-destination
Service Area	Same as everyone else	¾ of a mile of all non-commuter fixed routes
Response Time	Same as everyone else	Next-day service
Fares	Same for all	2 times base fixed route fare
Days and Hours	Same for all	All the fixed route hours
Trip Purpose	Can set policy ; same for all	All trip purposes; no priorities
Capacity Constraints	Same for all	No capacity constraints
Information and Communication Access	Provide accessible information and communications	Provide accessible information and communications